

# CITIZENS TELEPHONE CORPORATION RATES & PRICING

## TELEPHONE/LANDLINE SERVICES

	Monthly Rate	
	Residential	Business
<u>Warren (375) Exchange</u>		
Private Single Line	\$12.24	\$18.94
Multi Line w/ Hunt		\$20.94
Pay Station, semi public		\$16.00
End User common single line	\$4.91	\$4.91
End User common multi line		\$8.00
<u>Liberty Center (694) Exchange</u>		
Private Single Line	\$12.49	\$18.69
Multi Line w/ Hunt		\$20.69
Pay Station, semi public		\$16.00
End User common single line	\$4.66	\$4.66
End User common multi line		\$8.00

\*Additional federal, state and county fees and taxes will apply to the basic service monthly rate.

Existing home – residential installation one time charge \$21.00

New construction – residential installation one time charge \$30.00

New business – installation one time charge \$30.00 per line

Move service to a new/different location \$21.00

Record and/or account change - \$3.00 per service order

Service charge for visit by Telephone Company to the customer's premise where outage or trouble results from customer provided equipment is \$25.00 per visit.

### Custom Calling Features / \$ per month

- Anonymous Call Rejection \$2.00
- Automatic Call Back \$2.00
- Automatic Recall \$2.00
- Call Forward Don't Answer \$2.00
- Call Forwarding \$1.75
- Call Waiting \$1.75
- Call Waiting w/ ID \$2.00
- Caller Name & Number ID \$3.00
- Caller Number ID \$2.00
- Cancel Call Waiting \$1.75
- Message Desk/Voice Mail \$5.00
- Non-Published Number \$1.00
- Selective Call Acceptance 10#'s \$2.00
- Selective Call Acceptance 32#'s \$5.00
- Selective Call Forwarding 10#'s \$2.00
- Selective Call Forwarding 32#'s \$5.00
- Selective Call Rejection 10#'s \$2.00
- Selective Call Rejection 32#'s \$5.00
- Speed Dialing 8#'s \$1.75
- Speed Dialing 30#'s \$3.00
- Teen Line \$2.00
- Three Way Calling \$1.75
- Warm Line \$2.00

#### Outside Plant New Construction & Move of Outside Plant

- Buried Telephone line from road/pedestal to location's terminating point
  - 1<sup>st</sup> 200 ft of wire at no charge – price is included with installation/move charge
  - Over 200 ft / time & material

#### INTERNET SERVICES

Local dial-up access for Warren, Reservoir, Liberty Center and Bluffton phone exchanges:

Basic Dial-Up Service	\$16.00 per month unlimited access
Basic Dial-Up Yearly	\$165.00 one time charge yearly unlimited access
Start Up Fee	\$5.00 one time charge at sign up
Additional E-Mails	\$1.75 each per month

High Speed access for Warren and Liberty Center phone exchanges:

High Speed DSL Access	\$39.50 per month Level 1 Access – <i>Speeds Up to Mbps Download / 512 Kbps Upload</i>
	\$79.50 per month Level 2 Access – <i>Speeds Up to 2.0 Mbps Download / 768 Kbps Upload</i>
High Speed DSL Modem	\$66.00 one time charge
Additional E-Mails	Residential – 6 free (\$1.75 each over 6) Business – 15 free (\$1.75 each over 15)

Record and/or account change - \$3.00 per service order

#### CABLE TV SERVICES

Basic Residential Channel Package \$26.00 per month

HBO Movie Channel \$15.00 per month

Encore Movie Channel \$5.00 per month

Installation charge \$15.00 for 1<sup>st</sup> location

Additional jack installed at \$7.00 each

Move to new/different location \$15.00

Record and/or account change - \$3.00 per service order

#### Outside Plant New Construction & Move of Outside Plant

- Buried CATV line from road/pedestal to location's terminating point
  - 1<sup>st</sup> 200 ft of wire at no charge – price is included with installation/move charge
  - Over 200 ft / time & material

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